

Treasury & Risk's 13th Annual

ALEXANDER HAMILTON AWARDS

2008 CCT CREDIT AND COLLECTION OPERATING GRID

Mission Statement: We, the associates of the Credit & Collection Department, are committed to the success of CCT's Long-Range Plan. Through our diligence we will protect the assets of the CCT sector while actively supporting its sales and profit growth.

Business Objectives	Goals	Associates/Structure	Software	Policies	Vendors	Process Improvement	Strategies
Primary Objectives							
Maximize Level of Operating Cash Flow							
Improve Collections and Reduce Bad Debt							
Increase Efficiency and Productivity							
Key Support Objectives							
Credit Risk Assessment of Customers							
Support Organizational Teamwork							
Innovation and Process Improvement							